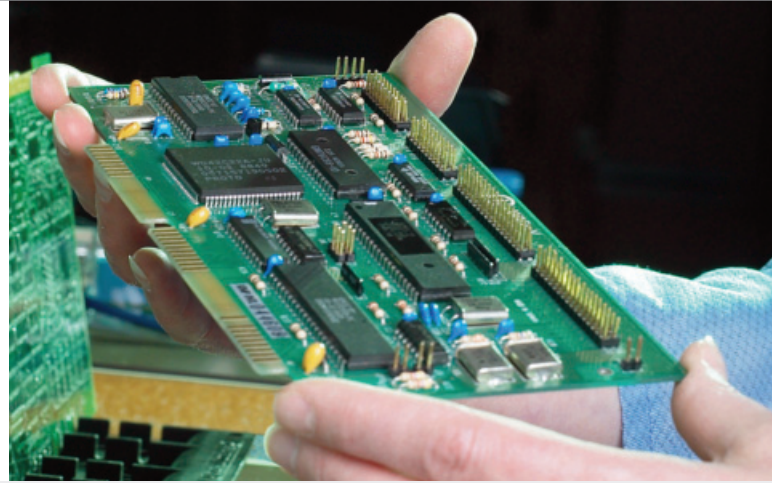


# SUZO HAPP

## SERVICE GROUP

Suzo-Happ provides warranty and repair services on a variety of gaming, amusement, retail and vending products.



### Suzo-Happ Service Programs

#### Flat Rate Repairs

#### Reconditioned Products

#### On-Site Maintenance In Select Locations

#### Pick Up & Delivery Service In Select Locations

Factory trained technicians located across the United States ensure your products are restored to original equipment manufacturer's specifications using factory approved parts.

Responsive service support staff provide ease of processing your service needs.

Trusted and proven service quality from original equipment manufacturers to end users.

### GAMING

#### AUTHORIZED WARRANTY SERVICES

- FutureLogic (Exclusive)
- MEI (Exclusive)
- Kortek (Exclusive)

#### REPAIR SERVICES

- LCD Monitors
- CRT Monitors
- Game Power Supplies
- Game Main Boards
- Bill Validators
- Ticket Printers

### AMUSEMENT, RETAIL & VENDING

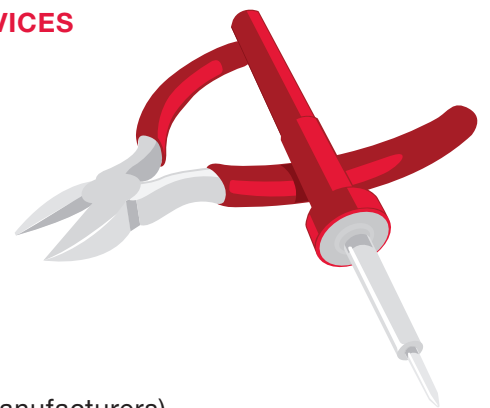
#### AUTHORIZED WARRANTY SERVICES

##### Using Factory Approved Parts

- MEI
- Kortek
- CERONIX
- Makvision
- Vision Pro

#### REPAIR SERVICES

- LCD/CRT Monitors (All Major Manufacturers)
- Coin Counters
- Midway Game Boards
- Touch Tunes Devices
- MJS PC
- General Touch LCDs





## **GAMING** Flat Rate Repairs

### **FutureLogic GEN 1 Printers**

### **FutureLogic GEN 2 Printers**

### **GEN 1 RS232 and Netplex Daughter Boards**

### **15", 17" & 19" LCD Monitors**

Includes Kortek & CERONIX Models

When your LCD assembly falls outside of the manufacturer's warranty period, Suzo-Happ offers a Flat Rate repair cost

*Note: Price excludes any panel and touch screen repair required*

### **20"/22" LCD Monitors**

When your LCD assembly falls outside of the manufacturer's warranty period, Suzo-Happ offers a Flat Rate repair cost

*Note: Price excludes any panel repair required*

### **LCD Touch Screen Replacement**

Suzo-Happ will replace your broken touch screens.

Includes touch screen replacement, calibration & bench test.

*Note: Excludes Konami models*

### **CRT Monitors & Chassis**

Includes Kortek, CERONIX, Wells Gardner & Tatung

Includes diagnostic testing & component replacement.

*Note: Price excludes any CRT tube, chassis, touch screen & touchscreen controller repair required*

### **IGT Main Board**

039 models

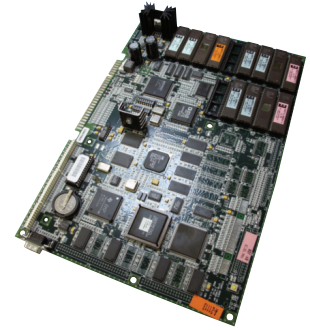
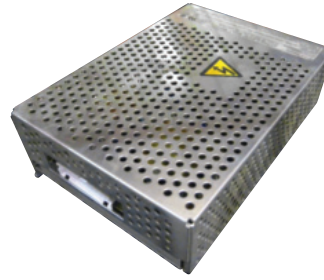
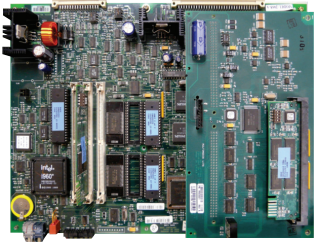
Includes component repair.

### **IGT Main Board**

044 models

Includes component repair.

***Don't see the part number you need? Contact us & we can help!***



## GAMING Flat Rate Repairs

### Power Supply Repair Services

#### Aristocrat

Suzo-Happ Item No.	Model No.	Power Supply Part No.	Description
431675	MK5PFC-II	432400	
	MK5PFC	431675	
	MK7-400-1	432666	

6 Month Warranty on Labor

#### Bally

Suzo-Happ Item No.	Model No.	Power Supply Part No.	Description
201101-RET	DZ300-1EUFV1	103094	5V/12V TriMag
201102-RET	YH-1361A	103107	24V 3Y Power Technology

90 Day Warranty on Labor

#### IGT

Suzo-Happ Item No.	Power Supply Customer No.	Power Supply Part No.	Description
40009003-RET	40009003	CP-1019 and WP203F11	12V/24V
	40009090	MCP-8011	12V/24V
	40012000W	WP206F11 PR3	12V/24V
	40012100W	WP207F11 PR2	12V/24V

Note: Service does repair 40009001 part no. CP-9826 as major components are non obsolete.

6 Month Warranty on Labor

#### WMS

Suzo-Happ Item No.	Model No.	Power Supply Part No.	Description
80-0459-RET	EVP-3005-00		3V/5V/12V/15V RAS
	SPI-250G	9PP2500138	3V/5V/12V/15V FSP Group
	UP-15V300-PFC		3V/5V/12V/15V Uni-san
		80-0459-20	3V/5V/12V/15V Twin Fly

90 Day Warranty on Labor

All power supplies are evaluated, repaired and tested. If units are deemed unrepairable due to PCB damage, obsolete components, or excessive spillage they may be returned upon customer request.



## AMUSEMENT, RETAIL & VENDING Flat Rate Repairs

### CRT Monitors & Chassis (All Major Manufacturers)

Includes Kortek, CERONIX, Makvision, Wells Gardner, Vision Pro & NeoTech

Includes diagnostic testing & component replacement.

*Note: Price excludes any CRT tube, touch screen & touch screen controller repair required*

### Midway / Atari Game Board Repair and Hard Drive Replacement

Service charge applies for diagnostic testing and evaluation

## GAMING, AMUSEMENT, RETAIL & VENDING Repairs

### Bill Validator Level I

Includes MEI Series 2000, MEI SC Series Cashbox and Chassis

Includes diagnostic testing, calibration, and cleaning.

### Bill Validator Level II

Includes MEI SC Series Cashflow, MEI ZT Series, and MEI Series 3000 RTUs and other amusement, gaming and retail models.

Includes diagnostic testing, calibration, and cleaning.

### Software Updates (Per customer request: low cost download and calibration only)

### MEI Bill Validator SC Series Interface Board

(Boards that can not be repaired may be returned upon customer request)

### MEI Bulk Note Feeder (BNF)

Includes diagnostic testing, calibration and cleaning

### Kortek MLD LCDs

Includes diagnostic testing, calibration and cleaning

### Kortek Large Screen LCDs

32/40/46/52

Includes diagnostic testing, calibration and cleaning

### Kortek Large Screen LCDs with PC

Includes diagnostic testing, calibration and cleaning

Must provide Windows OS.

