

June 3, 2010

Dear Valued Suzo-Happ Customer,

In an effort to improve efficiencies, while taking advantage of the competitive Commercial real estate market, Suzo-Happ has made the decision to relocate its Elk Grove, IL operations. We will go from two separate buildings to one, 81,000 sq. ft. facility. The new building will provide a modernized office, production and warehouse facility.

Please note that effective **Tuesday, July 6<sup>th</sup>** we will be conducting business at:

**Suzo-Happ**  
**1743 Linneman Rd.**  
**Mount Prospect, IL 60056**  
**Please Update Your Records Accordingly**

**RMA's**

All RMA's should to be sent to 1743 Linneman Rd, Mount Prospect, IL 60056. The current RMA Policy remains unchanged.

**Customer Pick Ups**

A designated Customer Pick Up area is located in the back of the building at 1743 Linneman Rd, Mount Prospect, IL 60056. This is 2.4 miles from the previous Elk Grove, IL building location.

**Phone numbers, fax numbers, and extensions**

All phone, fax, and extension numbers for Suzo-Happ will remain the same.

**Payment Remittance Address**

Happ Controls, Inc.  
Box 88696  
Milwaukee, WI 53288-0696

**Hours of Operation**

**Monday - Friday**

Hours of Operation	8:00 AM	-	5:00 PM	CST
Pick Ups	8:30 AM	-	5:30 PM	CST
Walk Ins	NONE			
Technical Support:	6:30 AM	-	5:00 PM	CST
Midway Support:	8:30 AM	-	5:30 PM	CST

As a reminder, all locations will be closed July 2<sup>nd</sup> and 5<sup>th</sup> for the holiday.

Over the past four months, professional consultants along with our operations team have been working diligently to insure that this move will have no impact to you, the customer. We look forward to providing faster shipping and an unprecedented level of customer service from our new Mount Prospect, IL location. Thank you for your continued support and business with Suzo-Happ.

Tom Happ  
Executive Vice President