Kortek Warranty

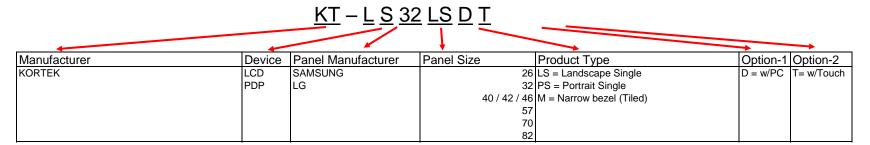
| Kortek | | | | | | |
|---|----------|-------------------------|----------|------------------------------------|--|--|
| | Warranty | | | | | |
| Monitor type | Panel | Electronics(PCB Boards) | PC Parts | Touch Screen and Controller(Glass) | | |
| Gaming Customer | 24 Month | 36 Month | N/A | 24 Month | | |
| Tiled display (40" & 46") (narrow bezel) | 18 Month | 18 Month | N/A | 18 Month | | |
| Large Display (32" - 82") with or without Touch | 24 Month | 24 Month | N/A | 24 Month | | |
| DID (32" - 82") With PC/with or without Touch | 24 Month | 24 Month | 12 Month | 24 Month | | |

| Serial Number Format | | |
|----------------------|-------|--------------------------|
| 080542320 | 08 | Year |
| | 05 | Month (to end of month) |
| | 42320 | Serial Number |

| Older Serial Number Format | | |
|--|-------|---------------|
| \$\$2001608500R01KORT 030412345 | 03 | Week |
| | 04 | Year |
| | 12345 | Serial Number |

KORTEK MODEL NUMBERING MATRIX

(EXAMPLE OF A TYPICAL PART NUMBER)



Glass is sourced from both Samsung and LG.

Samsung currently provides for the following sizes: 26", 32", 40", 46", 57", 70" & 82".

LG currently provides for the following sizes: 42"